

Rijksmuseum Club General Terms and Conditions

(Version: October 2024)

1. In these General Terms and Conditions, Stichting Het Rijksmuseum in Amsterdam will be referred to as the "Rijksmuseum". The legal entity that has applied in writing for registration as a member of the Rijksmuseum Club will be referred to as the "Rijksmuseum Club Member". The Rijksmuseum Club is an activity of the Rijksmuseum - not a separate association with legal personality.
2. These General Terms and Conditions will apply to the agreement between the Rijksmuseum Club Member and the Rijksmuseum. Only legal entities and organizations operating in the pursuit of a business and listed in the Business Register can register as Rijksmuseum Club Members; if so desired, private individuals can (also) register as Friends of the Rijksmuseum.
3. The agreement between the Rijksmuseum Club Member and the Rijksmuseum will be entered into for a term of 12 months (the "membership year") and cannot be terminated early, unless provided otherwise herein. The membership will commence on the first day of the month of registration as indicated in the application. Subsequently, the membership will be automatically renewed for periods of twelve months each, unless the Rijksmuseum Club Member or the Rijksmuseum terminates the membership in writing (by email) with due observance of a notice period of two months prior to the end of the then-current membership year.
4. After submission of an application to the Rijksmuseum Club, the application will be reviewed based on the Rijksmuseum 'Policy on Partnerships and Acceptance of Gifts'. After review, the Rijksmuseum will contact the prospective member. If the results of the review are positive, the applicant will be registered. The applicant will also be contacted in the event of a negative result.
5. Once the registration is final, the Rijksmuseum Club Member will receive five Rijksmuseum Club passes. The passes will give unlimited access to the museum during regular opening hours throughout the membership year.
6. The passes will be issued once only and will remain the property of the Rijksmuseum. On the back of the passes are unique bar codes. All such bar codes are registered to the contact person of the Rijksmuseum Club Member. This person will be responsible for the management and use of the passes. Upon termination of the membership, the passes must be returned by the Rijksmuseum Member.
7. The passes may be used only by persons working within the Rijksmuseum Club Member's organization or otherwise having a business relationship with the Rijksmuseum Club Member. The passes may not be used for any commercial or other use for any third parties whatsoever, whether or not against payment of a fee by such third party.
8. In the event of loss or theft of, or damage to, a Rijksmuseum Club pass, the Rijksmuseum Club Member will notify the Rijksmuseum as soon as possible. The pass will immediately be blocked. The Rijksmuseum will then send a replacement pass. In the event of repeated loss, the Rijksmuseum may charge costs for replacement passes.
9. The Rijksmuseum periodically organizes activities for all the Rijksmuseum Club Members. The Rijksmuseum Club will send invitations for such activities to the designated contact person. For each activity, the Rijksmuseum will state the maximum number of persons that can be registered per Rijksmuseum Club Member. In its registration, the Rijksmuseum Club Member will communicate the names of the persons who will be participating in the relevant activity. The participants must include at least one employee of the Rijksmuseum Member.
10. Each Rijksmuseum Club Member will be entitled during the term of its membership to organize tours, receptions and events, the nature and the maximum number of which to be determined by the Rijksmuseum and communicated to the Rijksmuseum Club Member each year. All costs of an event will be payable by the Rijksmuseum Club Member. Each event must be applied for with due observance of a term of at least ten weeks. For each event, the parties will enter into a separate agreement setting forth the arrangements made. Any events at the Rijksmuseum will be governed by the Rijksmuseum Events Terms and Conditions.

11. The Rijksmuseum will state the name of the Rijksmuseum Club Member in the annual report and on the website, unless the Rijksmuseum Club member has expressly communicated that it does not wish to be mentioned. Membership does not confer any publicity or promotional rights on the Rijksmuseum Club Member, other than the option for the Rijksmuseum Club Member to state its presence at Rijksmuseum Club events on social and other media, and to state the Rijksmuseum as the location for any tours, receptions and events organized by the Rijksmuseum Club Member itself, whether or not referring to the membership. Any reference to the activity ensuing from a collaboration or partnership with the Rijksmuseum must expressly be avoided, except with the prior written consent of the Rijksmuseum. Any and all publicity as a result of the membership will require the prior approval of the Rijksmuseum.
12. Payment of the annual contribution for the Rijksmuseum Club Membership will be made by way of transfer by the Rijksmuseum Club Member. To that end, the Rijksmuseum will send an invoice, payable within 30 days, at the beginning of each membership year.
13. If the invoice is not paid within the term set, the Rijksmuseum will send no more than one written reminder to notify the Rijksmuseum Club Member of the payment arrears. If the Rijksmuseum Club Member fails to perform the payment obligation even after such reminder, the membership will end by operation of law, and the Rijksmuseum Club passes will be blocked with immediate effect.
14. If the passes are blocked, the Rijksmuseum will also stop sending invites to Rijksmuseum Club activities. The Rijksmuseum Club passes will not be unblocked until payment is made in full. The obligation to pay the Rijksmuseum Club contribution as from the date of registration will remain in effect.
15. The Rijksmuseum Club Member will notify the Rijksmuseum by email or in writing of any changes to the address or other information, including the name and contact details of the contact person.
16. If the Rijksmuseum Club Member fails to perform its obligations as set forth herein, the Rijksmuseum will be entitled to dissolve the agreement in writing (by email) with immediate effect. In such event, the Rijksmuseum will block the Rijksmuseum Club passes and, if necessary, take other measures to avoid damage. In the event of dissolution in the course of the membership year, no full or partial refund will be given.
17. Furthermore, the Rijksmuseum will be entitled, for purposes of safeguarding its independent and social position, to terminate the agreement with the Rijksmuseum Club Member in writing (by email) with immediate effect if, at the Rijksmuseum's discretion, the interests of the Rijksmuseum are, or are threatened to be, harmed, for example if:
 - a. the reputation of the Rijksmuseum Club Member is publicly discredited to such an extent that the Rijksmuseum cannot reasonably be required to continue the agreement;
 - b. the values of the Rijksmuseum and the Rijksmuseum Club Member are no longer reconcilable;
 - c. the Rijksmuseum Club Membership of the Rijksmuseum Club Member is no longer reconcilable with the social developments which the Rijksmuseum wishes to uphold.
18. The written notice of termination or dissolution of the agreement as referred to in articles 3, 15 and 16 of these General Terms and Conditions will be given by the Rijksmuseum Club account manager.
19. The Rijksmuseum will be entitled unilaterally to amend these General Terms and Conditions to the extent reasonable. Any such amendments will apply with effect from the following membership year.
20. Any visits to the Rijksmuseum will be governed by the General Terms and Conditions for Visitors, which can be viewed on the Rijksmuseum website.

Contact details:

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